

Transforming  
Lives

# Legislative-Executive WorkFirst Poverty Reduction Oversight (LEWPRO) Task Force

**May 16, 2023**

**9:00 am – 10:45 pm**



*Transforming lives*

# Rules of Engagement

- Maintain a respectful body language, tone, and volume when sharing our opinions
- Value the many different sources of knowledge; listening to the entire message without editorializing or interrupting
- Act in ways that edify the group's self-esteem
- Seek first to understand before being understood
- Be honest and explain why
- Always assume good intentions; give people the benefit of the doubt
- Look for places to agree, connect, and support – it helps us get to better solutions
- Make it a safe environment to share – no personal attacks
- Listen to the entire message, literally, and mentally:
  - (a) don't interrupt – we are modeling respectful behavior; and
  - (b) our listening implies that we care, even if we don't agree

# Housekeeping: Task Force Members

- Designated as “panelists” and will have the ability to participate
- All other attendees are muted
- Please use your reaction/hand raise buttons to ask questions, speak and vote
- Staff will count hands to determine outcome of votes

# Housekeeping: Public & Non-Task Force Attendees

- Chat function is turned off
  - If you have questions during the meeting, please use the Q&A function
  - Q&A should not be used for comments or discussion
- Request to participate during 2 public comment periods by using the “raised hand” feature
- When it is your turn to speak, you will be “promoted” to panelist
- To keep us on time:
  - Green = 2 minutes remaining
  - Yellow = 1 minute remaining
  - Red = Time to move to the next speaker

# Welcome & Introductions

Presented by:

**Representative Mia Gregerson**

33rd Legislative District

**Secretary Gilma Meneses**

Department of Social & Health Services

Transforming  
Lives

# Consent Agenda

Presented by:

Representative Mia Gregerson

33rd Legislative District

Transforming  
Lives

# Consent Agenda

- Meeting agenda
- April 2023 meeting minutes
- WorkFirst Performance Measures
- WorkFirst Spending Plan/Governor's Supplemental TANF Budget Proposal

# Aligned Poverty Efforts & LEWPRO Engagement

Presented by:

Charice Pidcock, Facilitator

Transforming  
Lives

# LEWPRO Actionable Alignment with the 10-Year Plan

April 2024 Meeting Summary



# Key Principles

- Act for the people, not political interests
- Be accountable
- Participate and engage
- Create space for shared understanding and discussion
- Center lived experience
- Intentional relationship building
- Supporting alignment of priorities
- Prioritizing community-driven solutions





# Strategies

- Leverage existing advisory groups
  - Intentional collaboration and inclusivity
  - Alignment with WEJA
  - Establish a feedback loop for implementation support
  - Prioritize immediate needs of impacted communities
- 

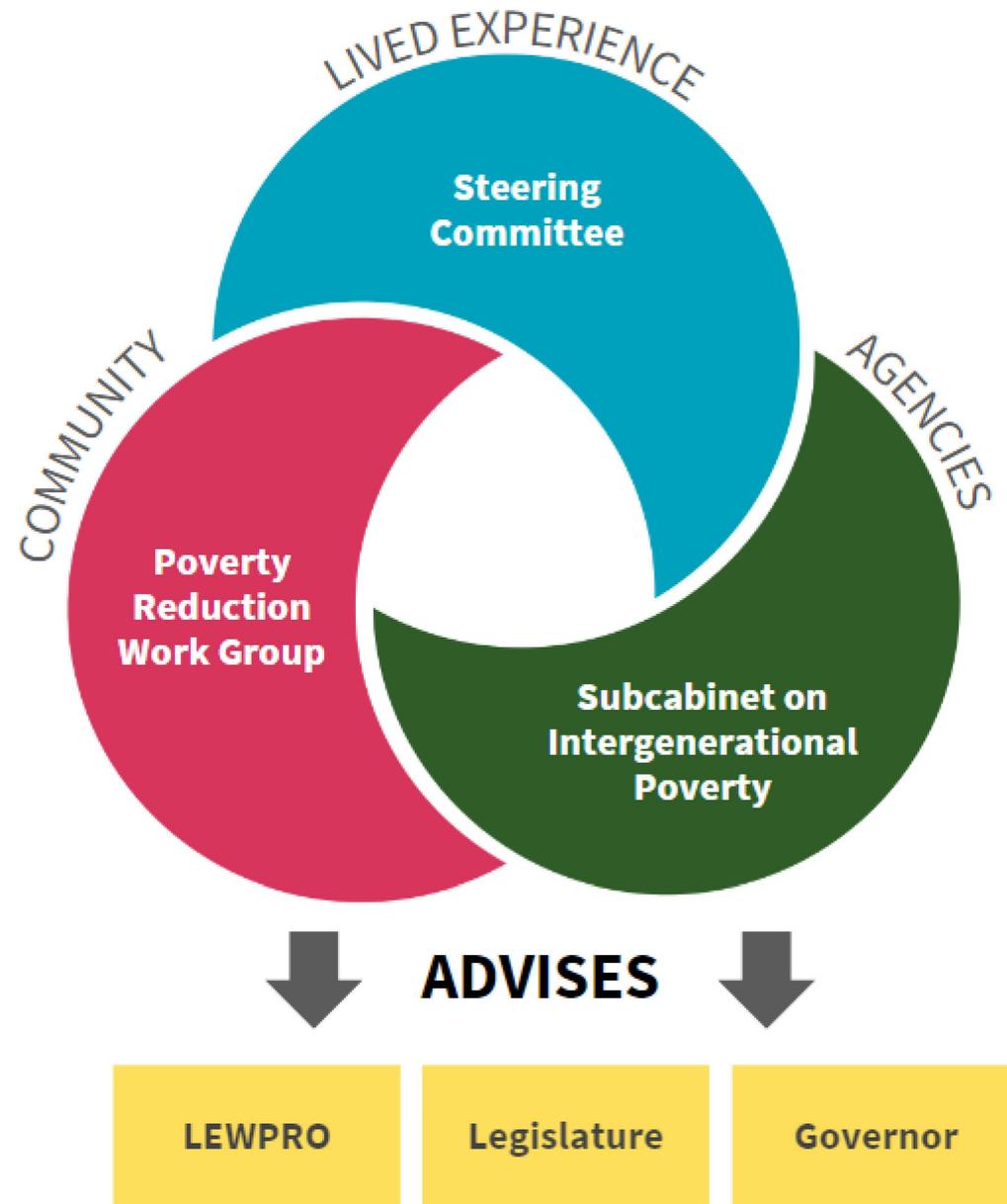


## Action-Oriented Approaches

- Act on recommendations
- Support strategy implementation
- Drive systems changes
- Clear process guidance
- Integrate plan into the work
- Collaboration for collective impact



WASHINGTON  
**ECONOMIC  
JUSTICE**  
ALLIANCE



# Public Comment



# Review of TANF Budget Analysis

Presented by:

**Dr. Lori Pfingst**, Senior Director, DSHS

**Babs Roberts**, Community Services Division Director,  
Economic Services Administration, DSHS

Transforming  
Lives

# Digital Equity - Affordable Connectivity Program

Presented by:

Katrina Tuggle, Digital Equity Program Manager, OOE

Lisa Heaton, Managing Director Broadband Equity Unit,  
COM

Amanda Saxton, MSW, MPA

Transforming  
Lives



Washington State  
**OFFICE OF  
EQUITY**

Katrina Tuggle (She/Her)  
Digital Equity Program Manager



Washington State  
**OFFICE OF  
EQUITY**

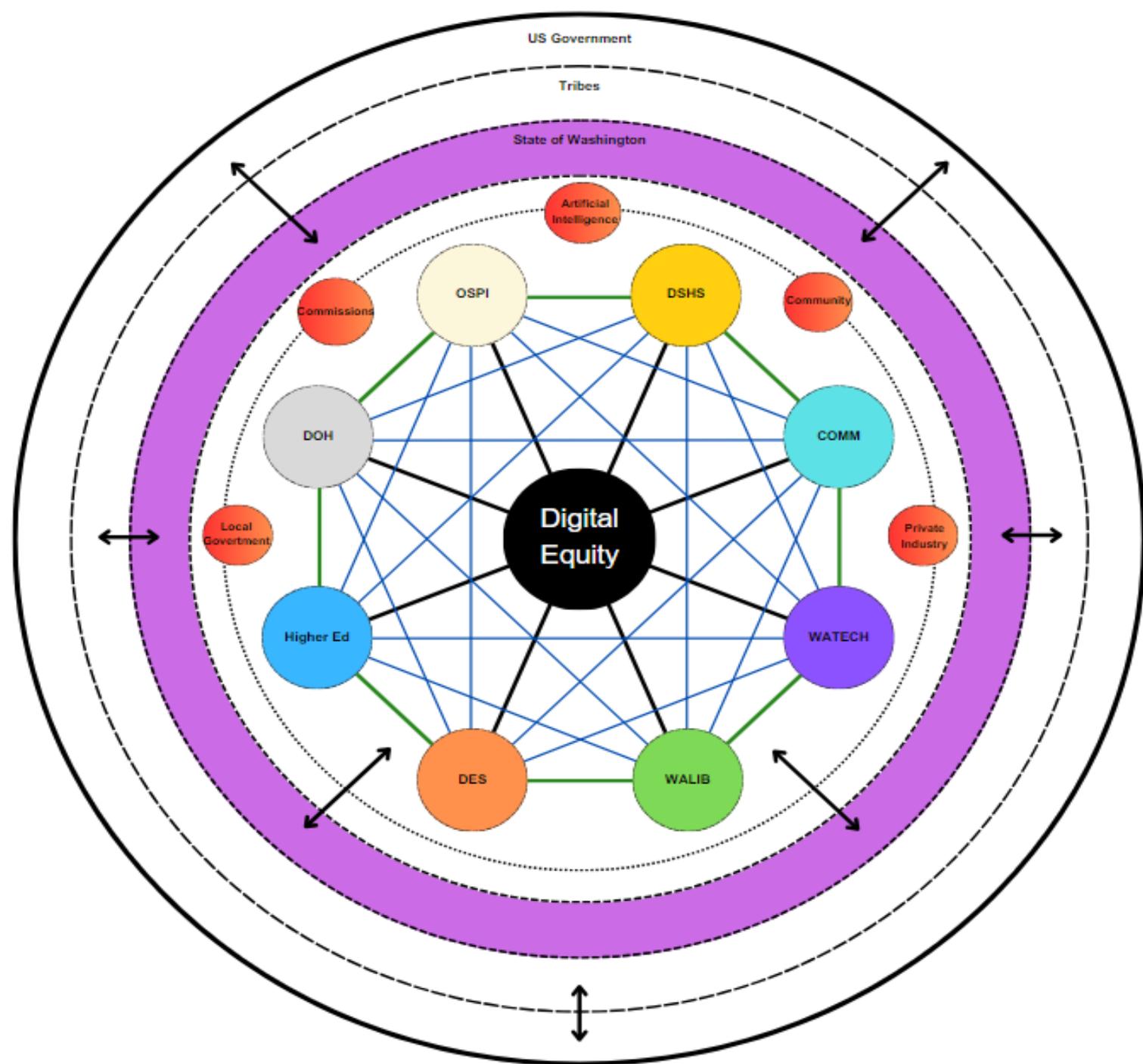
## **Areas of focus:**

1. Communications and Outreach
2. Hiring
3. Tribal Engagement and Intention
4. Digital Equity Forum
5. Ecosystem for Digital Equity

# An Ecosystem Approach to Digital Equity



Washington State  
**OFFICE OF  
EQUITY**



# Presentation

Legislative-Executive WorkFirst Poverty  
Reduction Oversight (LEWPRO) Task Force

---

Lisa Heaton

MANAGING DIRECTOR BROADBAND EQUITY UNIT, STATE BROADBAND OFFICE

MAY 16, 2024



washington

# Affordable Connectivity Program (ACP) Status, Impacts and Staying Connected

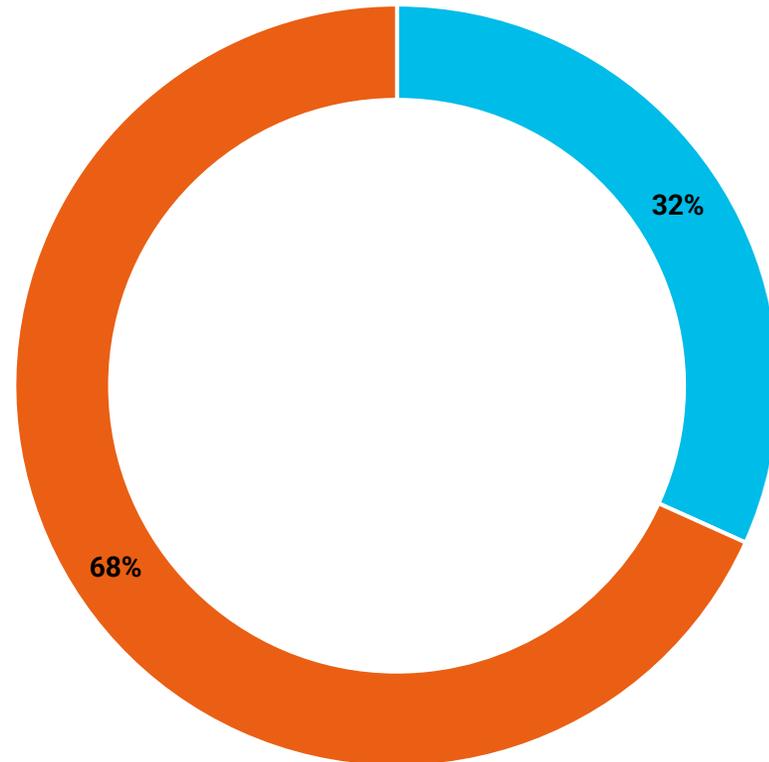
---

- The ACP is a crucial federal initiative that provides benefits to make sure households can afford the broadband they need for various purposes. These include healthcare, education, work, civic and social engagement, and access to essential services. Residents may be able to find discounted internet service or digital devices by contacting:
  - The [federal Lifeline Program](#), although the benefit is lower than ACP, includes fewer providers and limited eligibility.
  - Local internet service providers (ISPs) to ask about discounted subscription rates.
  - [Public utility districts \(PUD\)](#) to ask about discounted subscription rates.
  - School districts to learn about options available for school-aged individuals.
  - [A digital navigator](#) to help find local resources.

# Who will be impacted from the end of ACP?

---

■ Enrolled (356,800+)   ■ Eligible/Not Enrolled (767,000+)



Jan. 2024 ACP Estimated Enrollment Data

# The State Broadband Office's Broadband Equity Work

---

- A family of plans, programs and initiatives that work together to achieve Internet for All in Washington by 2028:
  - [State Digital Equity Plan](#) – federal funding
  - [Broadband Access, Equity and Deployment Program](#) – federal funding
  - [Digital Equity Capacity Grant Notice of Funding Opportunity](#) – federal funding
  - [Digital Navigator Program](#) – state funding
  - [Digital Equity Dashboard](#) will launch on May 31 with key ACP data to explore the impact and reach of ACP in WA communities
    - Sign up for news on our [website](#) and get a link to test drive it!

# Click on additional resources

---

- [Affordable Connectivity Program Wind-Down Fact Sheet](#)
- [Federal Lifeline Program for Low-Income Consumers](#)
- [State Broadband Office's Digital Navigator Program reports, outcomes and video stories](#) (coming soon)
- ACP alternatives and transition presentation with eight internet providers at the March 2024 Digital Equity Learning Network (DELN) of King County meeting, including [meeting recording](#) and [materials](#)

# Thank you!



Washington State  
Department of  
**Commerce**

Lisa Heaton

BROADBAND EQUITY UNIT MANAGING DIRECTOR

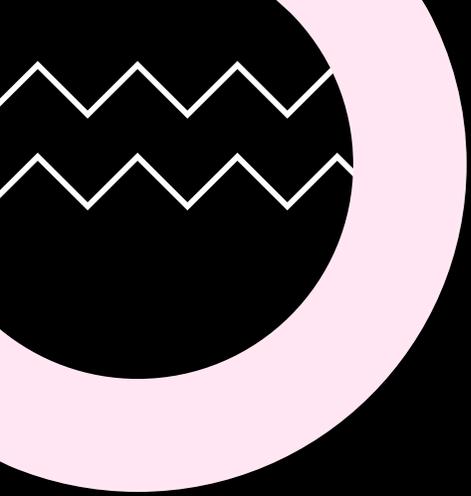
WASHINGTON STATE BROADBAND OFFICE,  
LOCAL GOVERNMENT DIVISION

[Lisa.Heaton@commerce.wa.gov](mailto:Lisa.Heaton@commerce.wa.gov)

360-725-7095

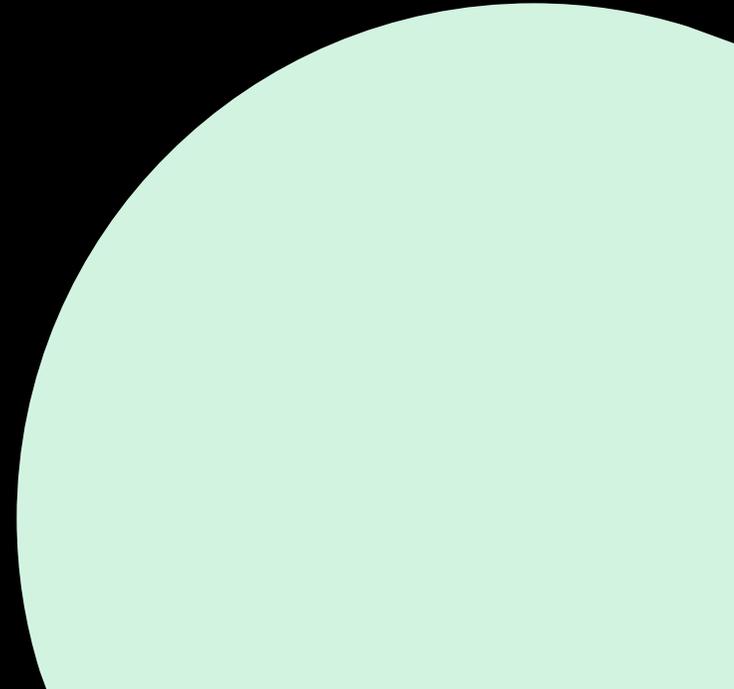
[www.commerce.wa.gov](http://www.commerce.wa.gov)





# ACP's Real World Impacts

Amanda Saxton (they/them), MSW, MPA



# Digital Access is Integral and Intersectional

- Education
- Healthcare
- Work Opportunities
- Friends & Family
- Disability Access

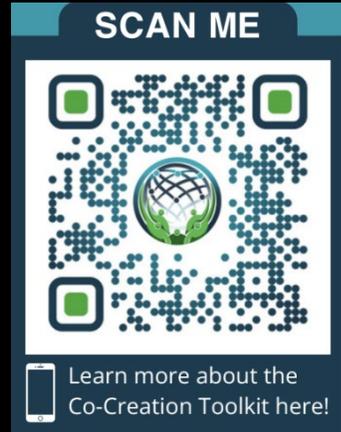


## Without ACP Funding...

- Lower Quality Internet OR choice between
  - Groceries
  - Electric Bill
  - Gas
  - Phone



DIV  
ERS  
ITY



# Community Voice

Washington State Library's  
Co-Creation Toolkit

“Nothing About Us Without Us”

- ethical, inclusive, and effective community-led research
- produces actionable data
- more accessible, culturally appropriate, and diverse funding and programming

## Co-Creation Toolkit Possible Activities

Further Study &  
Community Building



# What you can do

- Bring to bear any resources in your agency and allowable funds for RFPs and benefit programs to fill gap of those losing support and internet
- Support eligibility for solutions funding within your programs
- Market options and working through rightsizing internet accounts with providers (consumer education and rights)
- Work on longer-term solutions
- Look at all integrated digital equity needs for a household

# Integrated Eligibility & Enrollment Project Update

Presented by:

Jason Leung, IE&E Executive Director

Transforming  
Lives



# Introduction to IE&E Modernization Program

**LEWPRO**

May 16, 2024

# What is IE&E?

Integrated Eligibility and Enrollment (IE&E) Modernization Program

Governed by the WA State Health & Human Services Enterprise Coalition

A multi-year effort to develop a modern, integrated eligibility solution for health and human services statewide

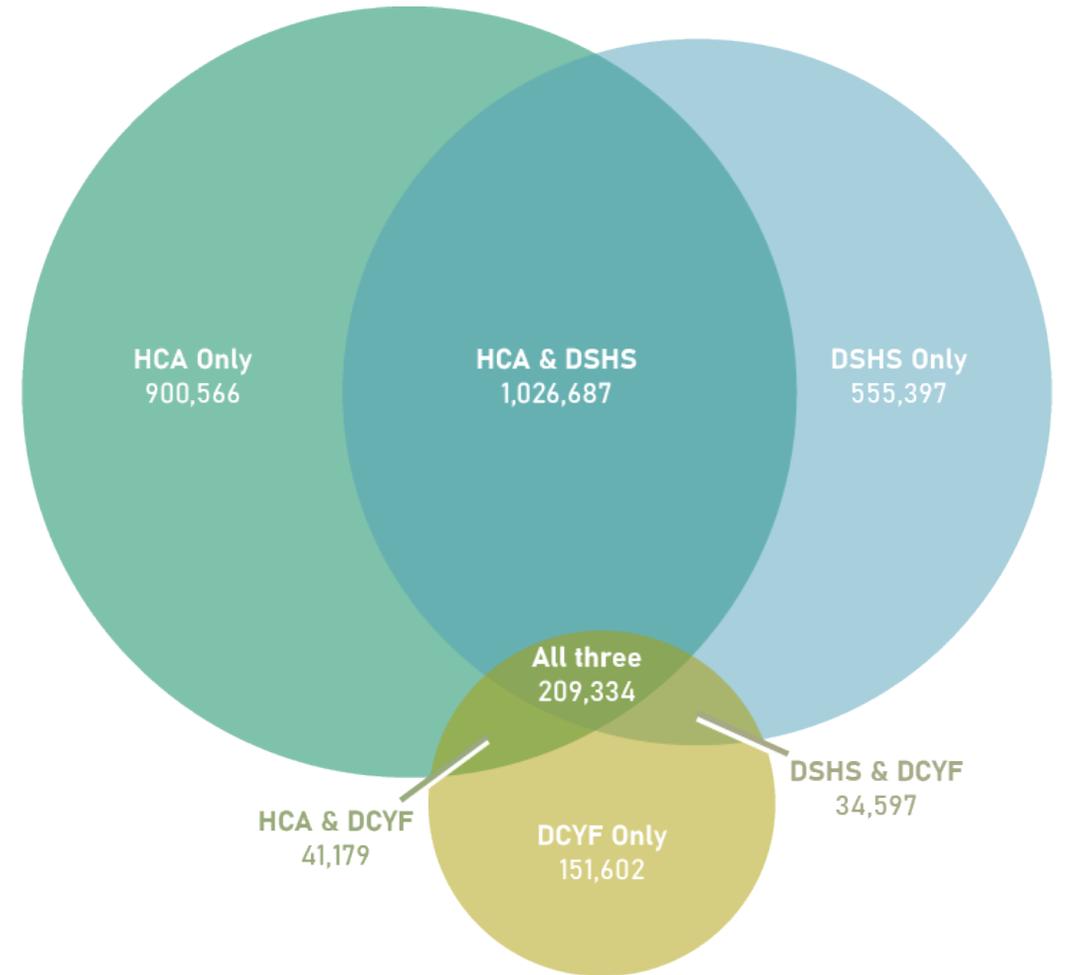
Program consists of several projects and products that align with the IE&E vision

Ensuring that Washingtonians can access services when and where they need them

# Why IE&E?

## Washington Health and Human Services Programs

- More than 2.9 million Washingtonians reach their full potential through over 75 health and human services programs, such as Medicaid, Basic Food, childcare subsidy, and cash assistance.
- Over 1 million Washingtonians are served by programs from at least two HHS Coalition agencies and more than 200,000 clients are served by at least three agencies.
- Eligibility for these programs is considered part of Integrated Eligibility & Enrollment.

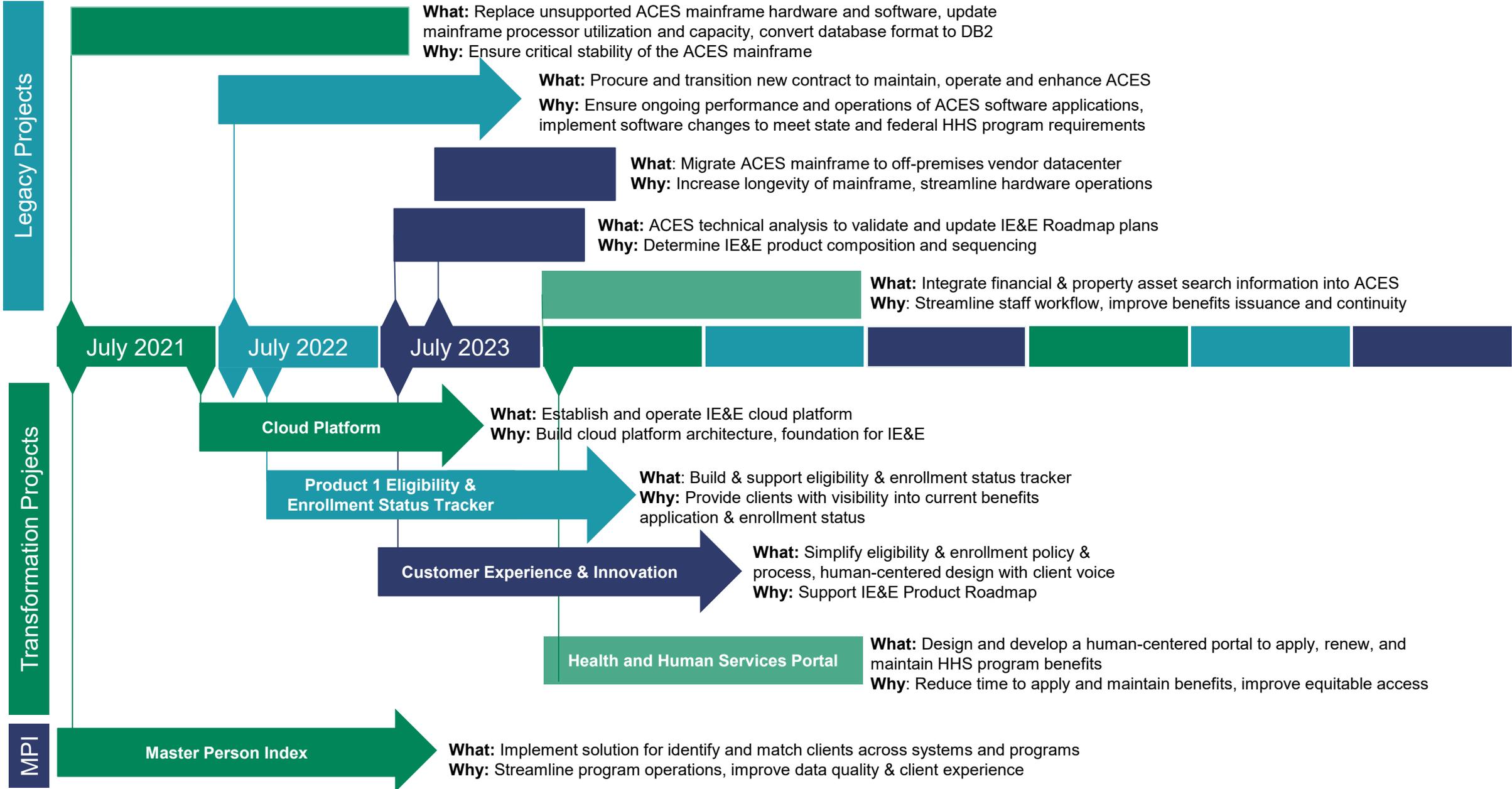


# IE&E Alignment with *Blueprint for a Just & Equitable Future*

Strategy 2: Make equal space for the power and influence of people and communities disproportionately affected by poverty and inequality in decision-making.

Strategy 6: Build an integrated human service continuum of care that addresses the holistic needs of children, adults, and families

# IE&E Modernization Program Portfolio



# What's Next for IE&E?

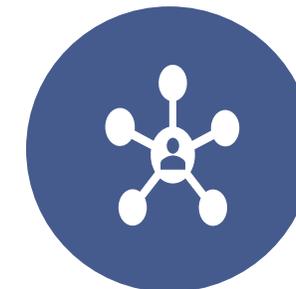
---



PUBLISH A REFRESHED  
IE&E ROADMAP



COMPLETE CXI MINI  
PILOT ON NEW  
APPLICATION  
PROTOTYPES



IMPLEMENT MPI  
ACROSS ADD'L  
ORGANIZATIONS

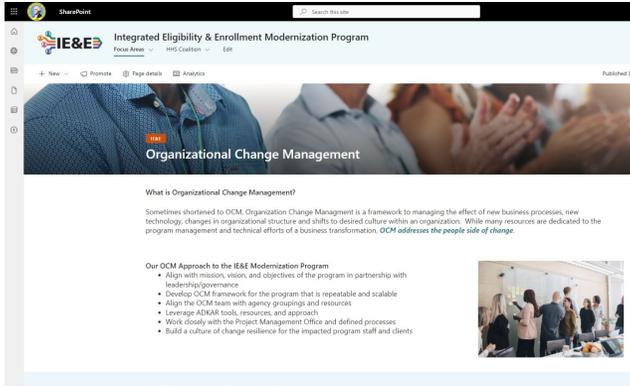


COMPLETE PRODUCT 1  
MVP

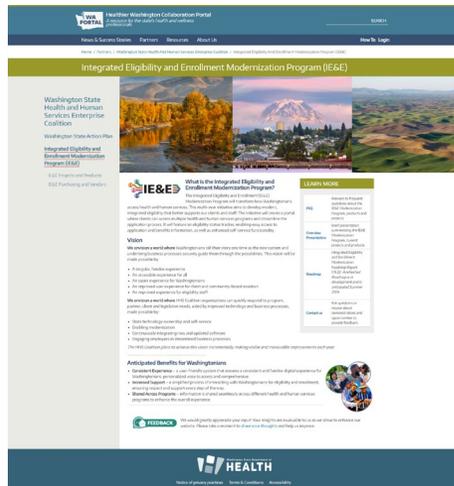


CONTINUE OCM AND COMMS  
OUTREACH WITH IMPACTED  
INDIVIDUALS

# IE&E Communications - Stay Informed



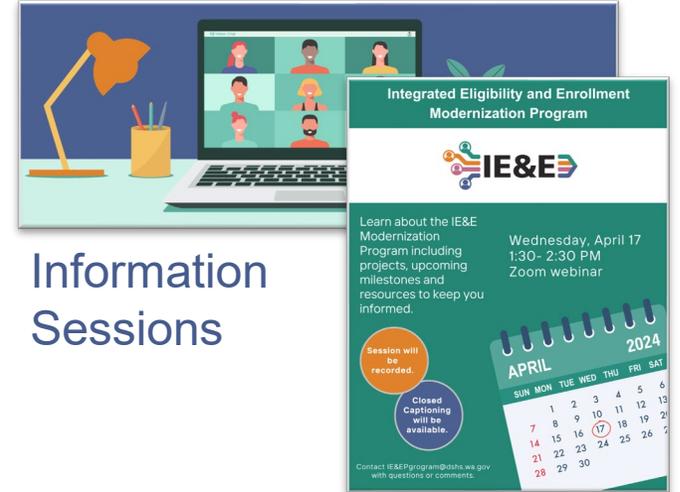
## IE&E Information Hub



## Public Facing Website



## Monthly Connection



## Information Sessions



## IE&E Video Series



Please send your IE&E-related questions or comments to the IE&E Modernization Program Team at [IE&EProgram@dshs.wa.gov](mailto:IE&EProgram@dshs.wa.gov).

---

Jason Leung, Executive Program Director  
[Jason.Leung@watech.wa.gov](mailto:Jason.Leung@watech.wa.gov)

Dan Renfroe, Deputy Program Director  
[Dan.Renfroe@watech.wa.gov](mailto:Dan.Renfroe@watech.wa.gov)

Teresa Guy, OCM/Communications Manager  
[Teresa.Guy2@dshs.wa.gov](mailto:Teresa.Guy2@dshs.wa.gov)

# Questions/Comments?



# Public Comment





# Good of the Order

Next Meeting: Thursday, February 15, 2023  
9:00 am - noon